

Board of Commissioners

Vicki A. Kline Sabrina Christian-Bennett Mike Kerrigan

Gene Roberts, P.E. Director Water Resources Department

NEWS RELEASE

EMERGENCY VALVE REPAIR WORK

Corner of New Milford Road & Camp Road Rootstown Ohio

Portage County Water Resources, March 22, 2018 – Portage County Water Resources will be conducting an emergency water outage today at 9:00 am. The water outage will affect customer on the corner of New Milford Road & Camp Road in Rootstown, Ohio. Rootstown area customers may experience no water or low water pressure during the time of the outage. Water users are advised not to be alarmed if water looks rusty during or immediately after the repair. This discolored water is caused by naturally occurring minerals being stirred up within the water mains. If this happens, please run cold water in bath tubs until the water runs clear. Only after the water returns to normal should laundry and other cleaning projects be resumed. It may be necessary to run the water as long as 5 to 10 minutes. The inconvenience which may result from this repair should not last for more than a day. If problems persist, customers should call our Customer Service Center at (330) 297-3685. PCWR wishes to thank our customers in advance as this repair is being made.



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"To provide public water and wastewater services in order to preserve and promote the health and safety of the Portage County Community."