



Board of Commissioners
Kathleen Clyde, President
Vicki A. Kline, Vice President
Sabrina Christian-Bennett, Board Member

Gene Roberts, P.E. Director
Water Resources Department

March 18, 2020

Portage County Water Resources (PCWR) is closely monitoring the outbreak of coronavirus and we are working to safeguard the health of the community. Our goal is to protect employees, customers and ensure our services are not interrupted by the spread of Coronavirus.

First and foremost, the drinking water provided by PCWR is safe. The customers we serve rely on PCWR to provide this essential service. We will remain able to effectively treat and deliver drinking water and operate our wastewater treatment plants.

As this situation unfolds, PCWR is taking all necessary steps to ensure that public water supply and wastewater services will be maintained. While our business is operating as normal, we are taking additional measures.

To better protect the public, our employees, and ensure our services are not interrupted, PCWR is announcing that ALL PCWR FACILITIES ARE CLOSED TO THE PUBLIC.

- For billing questions with your account during business hours, please call (330) 297-3674.
- For any complaints, questions or concerns regarding water or sanitary sewer services, please call (330) 297-3670.
- For emergency's relating to water or sanitary sewer services, please call (330) 297-3685 for assistance.

More information and updates on the Coronavirus can be found at the following:

<https://coronavirus.ohio.gov/wps/portal/gov/covid-19/>

<https://odh.ohio.gov/wps/portal/gov/odh/know-our-programs/Novel-Coronavirus/2019-nCoV>

<https://www.cdc.gov/coronavirus/2019-ncov/index.html>



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"An Equal Opportunity Employer"

"To provide public water and wastewater services in order to preserve and promote the health and safety of the Portage County Community."