



Board of Commissioners

Kathleen Clyde, President
Vicki A. Kline, Vice President
Sabrina Christian-Bennett, Board Member

Gene Roberts, P.E. Director
Water Resources Department

May 12, 2020

Portage County Water Resources (PCWR) continues to closely monitor the outbreak of coronavirus and we are working to safeguard the health of the community. Our goal is to protect employees, customers and ensure our services are not interrupted by the spread of Coronavirus.

First and foremost, the drinking water provided by PCWR is safe. The customers we serve rely on PCWR to provide this essential service. We will remain able to effectively treat and deliver drinking water and operate our wastewater treatment plants.

As this situation unfolds, PCWR is taking all necessary steps to ensure that public water supply and wastewater services will be maintained. While our business is operating as normal, we are taking additional measures.

To better protect the public, our employees, and ensure our services are not interrupted, PCWR is announcing that PCWR OPERATION & MAINTENACE FACILITY IS OPEN BY APPOINTMENT ONLY, PLEASE CALL 330-297-3670
Public will be subject to health screening, prior to entry into PCWR.

ALL OTHER PCWR FACILITIES REMAIN CLOSED TO THE PUBLIC.

- For billing questions with your account during business hours, please call (330) 297-3672.
- For any complaints, questions or concerns regarding water or sanitary sewer services, please call (330) 297-3670.
- For emergency's relating to water or sanitary sewer services, please call (330) 297-3685 for assistance.
- For water and sewer permits, please call 330-298-2066 for assistance.

More information and updates on the Coronavirus can be found at the following:

<https://coronavirus.ohio.gov/wps/portal/gov/covid-19/> <https://odh.ohio.gov/wps/portal/gov/odh/know-our-programs/Novel-Coronavirus/2019-nCoV> <https://www.cdc.gov/coronavirus/2019-ncov/index.html>



8116 Infirmiry Rd. □ Ravenna, OH 44266 □ 330.297.3670 □ 330.297.3689 (fax)

"An Equal Opportunity Employer

"To provide public water and wastewater services in order to preserve and promote the health and safety of the Portage County Community."