Environmental Health

Food Safety Programs
Inspections……1772
Consultations……67

Water Quality Programs
Chemical and Bacterial Water Sampling
Water Samples……332
Consultations……128
Sites……177
Home Sewage Treatment Systems (HSTS)
Site and Soil Evaluations……754
Inspections……505
Installation Permit……142
Wastewater Nuisance Complaints
Inspections……281
Data Collection/File Review/Reports……445
Semi-Public Commercial Wastewater (HB110)
Inspections……347
Consultations……133
Storm Water Illicit Discharges (ID)
ID and Verification Inspections……818
Dry Weather Screenings……547

Solid Waste Programs
Solid Waste, Construction, & Demolition Program
Inspections……26
Consultations……19
Nuisance Complaint Inspections……212
Nuisance Complaint Consultations……60
Infectious Waste
Inspections……33
Consultations……6

General Environmental Health
Recreational Camps
Inspections……77
Swimming Pools & Spas
Inspections……254
Consultations……25
Schools
Inspections……84
Tattoo/Body Art
Inspections……15
Consultations……19

Plumbing
Residential Inspections……495
Commercial Inspections……99

Our Mission as a local public health district is to promote public health, prevent disease, and protect the environment, utilizing leadership and partnership to empower individuals and communities to achieve optimal health.

Our Vision for Portage County is:
Healthy People.
Healthy Environments.
Healthy Communities.

Our Core Values to serve our residents are Accountability, Communication, Dedication, Ethics, and Innovation.

Portage County Combined General Health District
705 Oakwood Street, 2nd Floor
Ravenna, Ohio 44266
330-296-9919
330-297-3597 fax
www.portagehealth.net

Like us on Facebook: Portage County Health District
Follow us on Twitter: @portagecohealth

2018 Annual Report

PORTAGE COUNTY HEALTH DISTRICT

Portage County Combined General Health District
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Nursing Services

Immunizations
Child and Adult……3493
TB Tests
TB Tests Administered……222
Seasonal Flu Shots
Flu Shots Administered……942
Flu Shot Clinics……15
Communicable Disease
Communicable Disease Investigations……1831
Children With Medical Handicaps Program
Children Enrolled in Program……374
Medical Reserve Corps (MRC)
MRC Volunteers……60
Animal Bites/Rabies Control
Exposures/Bite Reports……242

Health Education

Health Education Programs
Child Passenger Safety Program
Car Seats Distributed……160
Car Seat Check Events Held……5
Project DAWN
Community Based Classes……56
Kits Distributed……190
Residents Trained……518
Law Enforcement Revivals……27
HIV/Hep C Testing & Counseling Program
HIV Tests Administered……117
Hep C Tests Administered……39
Residents Educated……2061
Safe Sleep (Cribs for Kids) Program
Pack n' Plays distributed……137
Tobacco Cessation Program
Residents Enrolled……33
Matter of Balance
Residents Trained……33

Safe Communities
None for Under 21
Students Attended……1800
Educational Events
Events Held……18
People Reached through Media……4,333,897

Motorcycle Ohio
Motorcycle Ohio Classes
Classes Held……17
Total Students……191

Financials

Sources of Revenue

Health Levy	$1,281,723
Contract Fees	$462,274
State Subsidy	$36,028
Grants	$757,562
Environmental Programs	$927,431
Nursing Programs	$102,349
Miscellaneous	$22,940
Total Revenue	$3,590,307

Expenditures

Salaries	$1,587,796
Benefits	$633,053
Accreditation	$95,587
Supplies/Equipment	$190,269
Contracts	$405,855
State Remittances	$54,814
Travel (Mileage)	$53,166
Lab Testing	$12,862
Rent & Utilities	$78,165
Miscellaneous	$47,917
Total Expenditures	$3,159,484

Board of Health Members

Robert Palmer, President
Evelyn Cutlip, Vice President
Robert Howard, Member
James Bierlair, Member
Amy Hammar, Member
Dr. Howard Minott, Aurora
Lucy Ribelin, Ravenna
Marian Copley, Streetsboro

Serving the Townships of: Atwater, Brimfield, Charlestown, Deerfield, Edinburg, Franklin, Freedom, Hiram, Mantua, Nelson, Palmyra, Paris, Randolph, Ravenna, Rootstown, Shalersville, Suffield, Windham

Serving the Villages of: Garrettsville, Hiram, Mantua, Mogadore, Sugar Bush Knolls, Windham

Serving the Cities of: Aurora, Ravenna, Streetsboro

Portage County Health District's Road to Public Health Accreditation

Public health accreditation consists of the adoption of a set of public health standards, a process to measure a health department's performance against those standards, and recognition for those health departments that meet the standards. These standards (domains) include:

* Assessment
* Investigation
* Information and Education
* Community Engagement
* Policies and Plan Development
* Public Health Law
* Access to Care
* Workforce Development
* Quality Improvement
* Evidence-Based Practice
* Governance
* Administration and Management

The road to accreditation has led PCHD to implement internal changes of processes and procedures while working towards meeting the goals and objectives of public health accreditation.

PCHD officially started on its road to public health accreditation in 2015. Several plans had to be completed before applying for accreditation.

- Community Assessment, March 2016
- Community Health Improvement Plan, August 2016.
- Strategic Plan, September 2016
- Quality Improvement Plan, May 2016
- Workforce Development Plan, June 2017
- Performance Management Plan, December 2016

These steps have encouraged continuous quality and performance improvement practices, created greater transparency and accountability with the community, and have strengthened our capacity to provide and sustain quality public health services that protect and improve the health of the residents of Portage County.

The seven steps of Public Health Accreditation are:

* Pre-application
* Application
* Document selection and submission
* Site Visit
* Accreditation decision
* Reports
* Reaccreditation

PCHD submitted its pre-application and applied for accreditation in 2017. Following the Public Health Accreditation Board's (PHAB) approval of the application, payment of PHAB's fees, and the completion of the Accreditation Coordinator training, PCHD had up to one year to submit documentation to prove conformity with each of the PHAB Standards and Measures. Much of 2018 was spent on document collection.

On June 13, 2018, the Health District officially submitted its documentation needed for national accreditation. With the click of a button, 329 documents, covering the 12 domains, were sent to the Public Health Accreditation Board (PHAB).

The next step in the process was the review of the submitted documents by PHAB. The submitted documents went under a rigorous, multi-faceted, peer-review assessment to ensure we meet or exceed the quality standards and measures.

The next step in the accreditation process is a two-day site visit from PHAB, where PCHD staff members, board of health members, as well as community stakeholders and partners will be interviewed. This two-day site visit took place on March 6 and 7, 2019.

The final decision of public health accreditation will be made after the PHAB Accreditation Committee reviews the site visit report.

After accreditation, PCHD will submit yearly reports to ensure that we are continuing to meet the standards and measures. PCHD must also be reaccredited every five years.

Quality Improvement

Quality Improvement (QI) in public health is the use of deliberate and defined improvement processes which is focused on activities that are responsive to the community needs and improving population health. It refers to a continuous and ongoing effort to achieve measurable improvements in the efficiency, effectiveness, performance, accountability, outcomes, and other indicators of quality in services or processes which achieve equity and improve the health of the community.

PCHD is committed to the protection and improvement of the health of the residents of Portage County. The QI Plan serves as a key component of the agency's Performance Management Plan. These plans articulate the commitment to move the agency forward in development of a culture of quality improvement. The goal is to develop throughout the agency, led by the QI Committee, a culture of quality improvement, in which all staff continually increase levels of skill and comfort with QI principles and the implementation of QI projects.

PCHD utilizes the Plan-Do-Study-Act (PDSA) model for implementing and managing QI projects. PDSA is a simple and straightforward improvement process, which uses the scientific method to develop, test, and analyze a hypothesis.

In 2018, PCHD completed four QI Projects:

* Phone System
* Temporary Food Licensing
* Time Tracking
* Animal Bites

Story Boards for each QI project are completed to document the implementation of PDSA, including the assembling of the QI Team, the process mapping, the implementation of quality improvements, the review of the changes implemented, and the revisions instituted after review of the QI process. The storyboards completed by the QI Teams can be found on the PCHD website at www.portagehealth.net/Administration/Quality Improvement.