

The Non-Emergency
Transportation Program is for
individuals who are Medicaid eligible.

Portage County
Job & Family Services
provides help with securing
transportation for doctor, dental,
hearing, and counseling appointments
(list is not exclusive) for adults and
children. You can request services by
calling (330)297-3785.

If you are on a Medicaid Managed Care
Plan you may be eligible for 15 round
trip rides or 30 one-way rides. Contact
the number of the back of your current
insurance card for more information.

CANCELLATION POLICY:

- Please report any cancellation at
least three hours prior to the
scheduled appointment.
- If the ride is not canceled at least
three hours prior to the scheduled
appointment time, it is considered a
“no show”.
- Please note that three “no shows”
within a thirty day period will result
in loss of NET services for the month
following the third occurrence.



Job & Family Services

**Public Assistance
and Administration location:**
449 S. Meridian Street
Ravenna, Ohio 44266

Child & Adult Protective Services location:
449 S. Meridian Street
Ravenna, Ohio 44266

Child Support location:
449 S. Meridian Street
Ravenna, Ohio 44266

OhioMeansJobs Portage County location:
253 S. Chestnut Street
Ravenna, Ohio 44266

Hours of Operation:
Monday-Friday
8:00 a.m.-4:30 p.m.
Closed all major holidays

Director:
Kellijo Jeffries, PHD, MSW, LSW

Portage County Board of Commissioners
Sabrina Christian-Bennett
Anthony J. Badalamenti
Vicki A. Kline

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www.co.portage.oh.us



**NON
EMERGENCY
TRANSPORTATION
(NET)**

(330)297-3785
PORTAGE_NET@jfs.ohio.gov

NET Services Available through Portage County

Job & Family Services Include:

Curb to Curb Vendor Service

- This includes the following providers: Emerald, PARTA, and the Portage County Job & Family Services Driver
- Rides within Portage and surrounding Counties
- Please request ten days prior to your appointment

Gas Cards

- Based on mileage and current gas prices
- Requirement: Request seven days prior to your appointment
- Picked up at Portage County Job & Family Services prior to appointment at the third floor of the Administration building at the cashiers window

Note: lost or stolen cards will not be replaced

Portage County Job & Family Services requires the following information prior to processing a NET request:

- Social Security number of the individual with the medical appointment.
- Medical Provider information required: name and type of medical provider, address and telephone number of medical provider, purpose of appointment, date and time of the appointment