

Child Support Enforcement (330)297-3791

Aiding in the healthy development of children across Portage County by assuring children receive the financial support of both parents.

- Establish Paternity
- Establish Child Support and Medical Orders
- Modify Child & Medical Support Orders
- Collect & Disburse Support
- Enforce Child Support Orders
- Parental Support Services which include:
 - Workforce Development Classes
 - Educational level and job skill assessment
 - Financial Literacy Classes
 - Referrals for housing, food, and more
 - Assistance with transportation to interviews



Job & Family Services

Public Assistance
and Administration location:
449 S. Meridian Street
Ravenna, Ohio 44266

Child & Adult Protective Services location:
449 S. Meridian Street
Ravenna, Ohio 44266

Child Support location:
449 S. Meridian Street
Ravenna, Ohio 44266

OhioMeansJobs Portage County location:
253 S. Chestnut Street
Ravenna, Ohio 44266

Hours of Operation:
Monday-Friday
8:00 a.m.-4:30 p.m.
Closed all major holidays

Director:
Kellijo Jeffries, PHD, MSW, LSW

Portage County Board of Commissioners
Sabrina Christian-Bennett
Anthony J. Badalamenti
Vicki A. Kline

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www.co.portage.oh.us

Printed July 2021

F010-37



Job & Family Services

Providing children, adults, and families an effective support system to assist in obtaining self-sufficiency and a safe, stable, healthy living environment



Child & Adult Protective Services

24 hour child and elder
abuse/neglect:

(330)296-CARE

Foster parent and adoption:
(330)297-3809

Assuring the children and elderly
of Portage County are living in a
safe, healthy, stable living
environment.

- Receive reports through the 24/7 abuse/ neglect hotline
- Assessment/ Investigations
- Family Services
- Adoption Services
- Foster Parent Recruitment and Licensing
- Independent Living Support Services for youth in foster care
- Elder Services



Public Assistance (330)297-3750

Providing families of
Portage County with assistance in
applying and securing the following
benefits:

- Food Assistance
- Cash Assistance (OWF-Ohio Works First)
- Medicaid (MAGI: Families, children, adults 19-64 and Non-MAGI: aged/blind/disabled, long term care, and waiver)
- Transportation to medical appointments
- Child Care Assistance
- PRC (Prevention, Retention, & Contingency) Emergency Assistance

OhioMeansJobs Portage County (330)296-2841

Assisting local job seekers and
employers with their
job search needs.

- Job search and employment assistance
- Independent or staff-assisted resume writing
- Job postings/vacancies
- WIOA services and Youth Program Services
- Assistance filing for Unemployment Compensation
- Access to free resume paper, faxing, copying, and mailing
- Resource materials on job readiness topics (videos, books, magazines)
- Work Experience Programs
- On-the-Job Training opportunities
- Assistance with recruiting, interviewing, and screening of applicants
- Rapid Response Services to support employees of businesses moving or going out of business

Workshops:

Resume writing, mock interviews, application completion, dress for success, soft skills, and more!

Comprehensive Case Management

Employment Services for youth 16-24:

- Individualized Case Management Services
- Comprehensive Assessments to identify skills and barriers
- Tutoring, study skills training, instruction and evidence-based dropout prevention
- Alternative secondary school services and drop-out recovery services
- Paid and unpaid work experiences
- Occupational skills training
- Education offered concurrently with workforce preparation activities
- Leadership development
- Follow-up services
- Comprehensive guidance and counseling
- Financial literacy education
- Entrepreneurial Skills Training
- Activities that help youth transition to post-secondary education and training