



Portage County

A proud partner of the
American Job Center network

IMPACT

The IMPACT Program was designed to assist unemployed obligors in identifying and overcoming obstacles to employment so that they are able to successfully make their child support payments.

Referrals to IMPACT can be made via CSEA, Portage County Courts, Children Services and/or Probation. Once a referral has been made, a case manager will schedule an orientation and a one-on-one assessment to address any needs of the participant. Once needs are identified, a Goal Plan is created to support and help individuals overcome those needs. The participant will also be subject to the four week IMPACT program workshops which include topics such as resume writing, mock interviewing, soft skills and more.

Benefits of participating in the IMPACT program:

- May stop or prevent punitive actions on arrearage cases
- Participants receive case management and support in identifying needs and overcoming barriers to employment
- License Reinstatement
- Connection to OhioMeansJobs Programs and Services



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Public Assistance and Administration Location:

449 S. Meridian Street
Ravenna, Ohio 44266
(330)297-3750

Children Services Location:

446 S. Chestnut Street
Ravenna, Ohio 44266
24/7 Abuse/Neglect Hotline (330)296-CARE
Adoption (330)297-3809

Child Support Location:

449 S. Meridian Street
Ravenna, Ohio 44266
(330)297-3791

OhioMeansJobs Portage County Location:

253 S. Chestnut Street
Ravenna, Ohio 44266
(330)296-2841

Hours of Operation:

Monday-Friday 8:00 a.m. - 4:30 p.m.
Closed all major holidays

PCJFS Director:

Kellijo Jeffries, MSW, LSW

Portage County Board of Commissioners:

Sabrina Christian-Bennet
Anthony J. Badalamenti
Vicki A. Kline



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