

# MANDATED REPORTING

Portage County Job & Family Services is required by law to investigate reports and evaluate the need for protective services.

By law, mandated reporters are to immediately report suspected abuse and neglect including self-neglect.

For questions, please contact the Adult Protective Services caseworker at (330)297-3465.



Job & Family Services

#### **Child and Adult Protective Services**

449 S. Meridian Street  
Ravenna, Ohio 44266

24/7 Abuse/Neglect Hotline (330)296-CARE  
Adoption (330)297-3809

#### **Public Assistance and Administration**

449 S. Meridian Street  
Ravenna, Ohio 44266  
(330)297-3750

#### **Child Support**

449 S. Meridian Street  
Ravenna, Ohio 44266  
(330)297-3791

#### **OhioMeansJobs Portage County**

253 S. Chestnut Street  
Ravenna, Ohio 44266  
(330)296-2841

#### **Hours of Operation:**

**Monday-Friday 8:00 a.m. - 4:30 p.m.**

#### **Director:**

**Kellijo Jeffries, PHD, MSW, LSW**

#### **Portage County Board of Commissioners:**

**Sabrina Christian-Bennett**

**Anthony J. Badalamenti**

**Vicki A. Kline**



# ADULT PROTECTIVE SERVICES

**Portage County Job & Family Services**  
Child and Adult Protective Services Division

# ADULT PROTECTIVE SERVICES

Portage County Adult Protective Services is tasked with investigating concerns for abuse, neglect, self neglect and exploitation concerns for the vulnerable adults of the county.

The state defines a vulnerable adult as an individual of 60 years and older and is somehow affected by the infirmities of aging. This can include, but not limited to, mental capacity, serious medical conditions, limited mobility or other factors that may impact the adult's capacity.

Portage County Adult Protective Services aims to maximize the independence of vulnerable adults and avoid unnecessary harm or institutionalization.

# GOALS OF ADULT PROTECTIVE SERVICES

To prevent, reduce, or remedy conditions causing endangerment to the older adult by providing necessary services.

To maximize the older adult's independence and self-direction.

To prevent unnecessary institutionalization and enable the older adults to remain in their homes and communities as long as possible.

This can be accomplished by engaging family/friends to help, provide resources and referrals to local agencies for services, and provide short term services ourselves to help the adult go through the process of engaging in services and reduce the risk of them from being harmed.



# REFERRED SERVICES

- Case Management
- Mental Health Counseling
- House Cleaning
- Adult Daycare